

Fiscal Agent / MMIS Implementation  
 Provider Re-enrollment  
 Frequently Asked Questions  
 June 3, 2008

No.	Question	Answer
1	Why is MaineCare re-enrolling providers?	MaineCare has visited and talked with several states that recently implemented a new claims processing system. A lesson learned from all of them is the need for provider re-enrollment. It is being done to ensure that the most current and accurate data for providers is contained within the new claims processing system.
2	Does a provider have to re-enroll?	If a provider intends to continue to see Medicaid patients and file claims with MaineCare, they will need to enroll.
3	Does a provider who no longer participates in MaineCare need to re-enroll to adjust current/previous claims?	The re-enrollment is for the new claims processing system. If a provider needs to adjust past claims through MeCMS, they should submit those adjustments prior to early 2010.
4	Will billing agencies need to re-enroll?	Billing agencies that submit claims for providers will also need to re-enroll.
5	Do providers need to re-enroll their service providers?	Yes, providers will need to re-enroll all service providers that they will be working with.
6	When will the re-enrollment take place?	The re-enrollment will begin in early 2009.
7	How will re-enrollment work?	Providers will be able to re-enroll through an online web portal.
8	Will certain data fields be pre-populated for re-enrollment?	This is currently under review and discussion.
9	Will there be batch re-enrollment?	MaineCare recognizes that several provider organizations, particularly those with numerous providers and servicing providers, are interested in batch re-enrollment. The possibility of offering this type of re-enrollment is under discussion.
10	Has a deadline date been set for re-enrollment?	This detail is not yet available. But every provider who wishes to continue to see MaineCare members and file claims to MaineCare will need to re-enroll for their claims to be processed in the new system.
11	What will the consequences be for not meeting the deadline date?	Every provider who wishes to continue to see MaineCare members and file claims to MaineCare will need to re-enroll for their claims to be processed in the new system.

12	Will MeCMS continue to be available once the new system begins in 2010?	MeCMS will not be available for processing claims once the new system begins operation. However, it will be maintained for a period of time.
13	Will there be new provider billing IDs for the new system?	This detail is not yet available. Providers will need to include both their NPI and their MeCMS billing ID once they re-enroll and until the new claims processing system becomes "live."
14	What is NPI? Do I need to have an NPI?	NPI stands for National Provider Identifier. The National Provider Identifier (NPI) is a Health Insurance Portability and Accountability Act (HIPAA) Administrative Simplification Standard. The NPI is a unique identification number for covered health care providers. Most providers are now required by the Centers for Medicare and Medicaid (CMS) to obtain and use an NPI on all their claims, for all payers. For more information on NPI, visit <a href="http://www.cms.hhs.gov/NationalProvIdentstand/">http://www.cms.hhs.gov/NationalProvIdentstand/</a>
15	Will there be provider training on the re-enrollment process and any new billing procedures?	Yes, there will be provider training and assistance.
16	During re-enrollment, will providers need to sign a contract again?	The State will require providers to complete a wet signature (pen on paper) on a new Trading Partner Agreement.
17	Will providers that have recently enrolled or re-enrolled, prior to early 2009, also need to re-enroll?	Yes, in order to be sure the most recent information is contained in the MaineCare provider file, as of this re-enrollment effort.
18	I just told someone at MaineCare or the State about a change in address. Why did the letter about re-enrollment have the old information?	Changes to provider information currently take up to # weeks to be made. In addition, the list for this mailing was pulled from the system up to two weeks in advance. Changes in mailing addresses for future provider re-enrollment mailings can be sent to <a href="mailto:MaineCare2010.DHHS@maine.gov">MaineCare2010.DHHS@maine.gov</a>
19	I recently dis-enrolled From MaineCare. Why are you still contacting me?	See answer for number 18.
20	Where should providers go for questions or more information?	Additional information will be forwarded to providers and billing agencies throughout 2008. Questions can be forwarded to <a href="mailto:MaineCare2010.DHHS@maine.gov">MaineCare2010.DHHS@maine.gov</a>